

Rising, Climbing, Reaching, Achieving.

**Be Your Dream**



Hi Student (MHCC ID#: 123456),

Thank you for your recent application for emergency funding from the Higher Education Emergency Relief Fund (HEERF) under the CARES Act. The Office of Financial Aid has reviewed your application and we regret to inform you that you are not eligible for the emergency funding. This may be due to one of the following reasons:

- You already received the grant in a prior term
- We do not have a FAFSA on file for you
- You do not meet [federal student aid eligibility requirements](#)
- There were no incurred expenses listed on your application or those that were listed are not eligible expenses for this grant.
- You do not meet another eligibility requirement as outlined at <https://www.mhcc.edu/0518-2020/>.
- You were non-responsive to our efforts to clarify conflicting or unclear information on your application.

We recognize that this is not the answer you were hoping for, but there may be support to address your needs through our [Student Success Program](#). While they do not provide cash or funding directly to you, they have two potential resources that may be a good fit for your needs:

1. The **SNAP Employment & Training Program (STEP)** is for students who are:

- Receiving or eligible for and interested in applying for SNAP food benefits for themselves and do not receive TANF welfare benefits
- Interested in working closely and communicating regularly with a Success Specialist to create a budget and plan that will help ensure their educational success and completion
- Want help navigating college and community resources
- Willing to receive and follow-through on warm referrals to college and community resources

If you believe you are eligible, simply contact the Student Success Program to ask questions and request an application at [successprogram@mhcc.edu](mailto:successprogram@mhcc.edu)

2. The **Student Emergency Support Fund** (also for loaner laptops) has limited funds but is still available. If students have small funding gaps that do not have resources to cover them and need support can fill out the [student support services request form](#) and choose “student emergency support fund”. Students who are not eligible for federal financial aid and have not received CARES Act funds and/or stimulus funds are invited and encouraged to apply.

We understand that this pandemic has created a number of unique needs for our students. If you are experiencing hardships at this time – monetary or otherwise – please do not hesitate to reach out to us via the [Student Support Services Request Form](#) or our live [Student Services HUB Specialists](#) chat feature and we will do all that we can to support you with the resources you need to continue your academic journey, and ultimately reach your goals.

Stay safe, and keep striving to be your dream.

Christopher Natelborg  
Director of Financial Aid