

Rising, Climbing, Reaching, Achieving.

Be Your Dream



Hi Student (MHCC ID#: 123456),

Thank you for your recent application for emergency funding from the Higher Education Emergency Relief Fund (HEERF) under the CARES Act. The Office of Financial Aid has reviewed your application and I am pleased to notify you that you have been approved as an eligible recipient of HEERF emergency grant funding!

Due to limited funding and high student need, the maximum award is \$450 for students who reported eligible expenses of that amount or greater. If you reported expenses less than \$450, your award amount will match the total eligible expenses you reported. Eligible expenses include those related to the disruption of campus operations due to coronavirus such as food, housing, course materials, technology, health care, and child care. Lost wages or lost opportunity cost are not eligible expenses.

Your award will be disbursed to you using the distribution method you have selected through [BankMobile](#) (see directions at bottom of this email). If you still need assistance with BankMobile after following the directions, please contact our Accounts Receivable office at accountsreceivable@mhcc.edu or (503) 491-6070.

You will be able to use these funds at your discretion for any necessity expenses you may have such as food, housing, course materials, technology, health care, and child-care expenses. The funds will be disbursed in full directly to you. We have NOT applied any of these funds to existing account balances, so if you have an account balance you will still need to pay that in order to register for Fall term. These funds were made available by the US Government and are being distributed in accordance with their restrictions and guidelines.

We understand that this pandemic has created a number of unique needs for our students. If you are experiencing hardships at this time – monetary or otherwise – please do not hesitate to reach out to us via the [Student Support Services Request Form](#) or our live [Student Services HUB Specialists](#) chat feature and we will do all that we can to support you with the resources you need to continue your academic journey, and ultimately reach your goals.

Stay safe, and keep striving to be your dream.

John Hamblin

Executive Dean of Student Development

For more information about MHCC's oversight of these emergency funds under the CARES Act, visit <https://www.mhcc.edu/0518-2020/>.

To select how you would like your money delivered with BankMobile:

- Visit [RefundSelection.com](https://www.refundselection.com)
- Enter your BankMobile Personal Code or choose to get an instant personal code (click 'Need a Code?' Enter 'Mt. Hood Community College' & your email on the next page)
- Choose your preferred delivery method (The electronic options are the most reliable and safest to receive your funds; if you do not select an option you will receive your refund by check, which will take longer)
 - **Deposit to an existing account** - Your money will arrive 1-2 business days after BankMobile receives the funds from our school.
 - **Deposit to a BankMobile Vibe Checking Account** - Your money will arrive the same business day BankMobile receives the funds from our school.
 - **Check** - Your money will arrive by check in the mail in 2-3 weeks.